

## **BABERGH DISTRICT COUNCIL**

**FROM:** Director of Corporate Services

**REPORT NUMBER:** **H48**

**TO:** STRATEGY COMMITTEE

**DATE OF MEETING:** 19 June 2008

### **BEST VALUE PERFORMANCE PLAN 2008/09**

#### **1. PURPOSE OF REPORT**

- 1.1 To ensure the Best Value Performance Plan (BVPP) requirements for a CPA categorised “good” authority issued under section 6 of the Local Government Act 1999 are met.
- 1.2 In previous years the Best Value Performance Plan has included information on outturn data and targets for the next three years and has been appended to the Councils Corporate Plan. However this year due to the deletion of Best Value Performance Indicators from 1<sup>st</sup> April 2008 this report includes information on outturn data only. This approach complies with the guidance received from the Audit Commission on the publication of the BVPP.
- 1.3 Appendix 1 to this report sets out final performance indicator information for 2007/08. It is a statutory requirement for all local authorities to publish a BVPP by 30 June.

#### **2. RECOMMENDATIONS**

- 2.1 That the Best Value Performance Plan 2008/09, attached as Appendix 1, be approved.

The committee is able to resolve this matter.

#### **3. FINANCIAL IMPLICATIONS**

- 3.1 There are no financial implications associated with this report.

#### **4. RISK MANAGEMENT**

- 4.1 This report is most closely linked with the Council’s Significant Business Risk Key risks are set out below:

<b>Risk Description</b>	<b>Likelihood</b>	<b>Seriousness or Impact</b>	<b>Mitigation Measures</b>
A BVPP is not produced by the statutory deadline of 30 June	E – Very low	III - Marginal	Detailed timescale produced and adhered to

## 5. **KEY INFORMATION**

- 5.1 Best Value Performance Indicators (BVPIs) are defined nationally by central government.
- 5.2 Overview and Scrutiny (Stewardship) Committee and the Overview and Scrutiny (Community Services) Committee will scrutinise variations in the 2007/08 end-of-year BVPI figures on 24<sup>th</sup> June and 1<sup>ST</sup> July respectively.
- 5.3 From 1<sup>st</sup> April 2008 a new set of National Indicators replaces BVPIs. The power to set BVPIs has been abolished by a clause in the Local Government and Public Involvement in Health Bill.
- 5.4 In the BVPP, attached as appendix 1, BVPIs have been aligned to Babergh's 2007/08 corporate priorities.
- 5.5 The BVPP finishes with a paragraph on Code of Practice on Workforce Matters – a residual statutory Best Value requirement which requires the authority to state and certify that any contracts awarded during the past year which involved a transfer of staff comply with the requirements in the Code of Practice on Workforce Matters in Local Authority Service Contracts.

## 6. **APPENDICES**

- (a) Appendix 1 - Best Value Performance Plan 2008/09

## 7. **BACKGROUND PAPERS REFERRED TO:**

None.

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**Best Value Performance Plan 2008/09**

**Appendix 1**

BVPI	Description	Corporate Priority	Previous Year	
			07/08 Target	07/08 Actual
82ai	The % of total tonnage of waste arising which has been recycled	Safe, clean & sustainable	32%	30.60%
82aii	Tonnage of waste arising which has been recycled	Safe, clean & sustainable	11000	10270.47
82bi	The % of total tonnage of waste arising which has been sent for composting	Safe, clean & sustainable	10%	8.62%
82bii	Tonnage of waste arising which has been sent for composting	Safe, clean & sustainable	3400	2894
84a	Number of Kilograms of household waste collected per head	Safe, clean & sustainable	409	387.2
84b	Household waste collection % change per head of population	Safe, clean & sustainable	0%	-4.32%
86	Cost of waste collection per household	Safe, clean & sustainable	£40	Awaiting data
91a	Population served by a kerbside collection of recyclables (1 recyclable)	Safe, clean & sustainable	100%	100%
91b	Population served by a kerbside collection of recyclables (2 recyclable)	Safe, clean & sustainable	100%	100%
106	New homes on brown field sites	Safe, clean & sustainable	76%	63%
109a	The % of major planning applications determined in 13 weeks	Safe, clean & sustainable	65%	71.19%
109b	The % of minor planning applications determined in 8 weeks	Safe, clean & sustainable	75%	57.02%
109c	The % of other planning applications determined in 8 weeks	Safe, clean & sustainable	85%	75.59%
126a	The number of domestic burglaries per 1000 households	Safe, clean & sustainable	3	3.6
127a	The number of violent offences per 1,000 pop'n	Safe, clean & sustainable	9.1	7.9
127b	The number of robberies per 1,000 pop'n	Safe, clean & sustainable	0.1	0.1
128a	The number of vehicle crimes per 1,000 pop'n	Safe, clean & sustainable	6.0	6.9
166a	Score against an Environmental Health checklist	Safe, clean & sustainable	90%	90%
174	The number of racial incidents reported to the local authority per 100,000 pop'n	Safe, clean & sustainable	0%	0%
175	The % of racial incidents resulting in further action	Safe, clean & sustainable	100%	100%
199a	Local Street and Environmental cleanliness (litter) – proportion that falls below acceptable level	Safe, clean & sustainable	12%	15%

BVPI	Description	Corporate Priority	Previous Year	
			07/08 Target	07/08 Actual
199b	Local Street and Environmental cleanliness (graffiti)	Safe, clean & sustainable	1%	2%
199c	Local Street and Environmental cleanliness (fly posting)	Safe, clean & sustainable	0%	0%
199d	Local Street and Environmental cleanliness (fly tipping) – year on year reduction in number of incidents and number of enforcement actions taken	Safe, clean & sustainable	Grade 2	Grade 3 (Good)
200a	Did you submit the Local Development Scheme by 31/12/05 & thereafter maintain a 3 year rolling programme?	Safe, clean & sustainable	Yes	Yes
200b	Have you met the milestones that the current LDS sets out?	Safe, clean & sustainable	Yes	Yes
204	Planning Appeals allowed against the authority's decision to refuse a planning application	Safe, clean & sustainable	30%	21%
205	Quality of planning services checklist	Safe, clean & sustainable	95%	72.2%
216a	No. of 'sites of potential concern' with respect to land contamination	Safe, clean & sustainable	466	464
216b	% of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary	Safe, clean & sustainable	6%	4%
217	Percentage of pollution control improvements to existing installations completed on time	Safe, clean & sustainable	100%	87.50%
218a	% of abandoned vehicles investigated within 24 hours	Safe, clean & sustainable	90%	91%
218b	% of abandoned vehicles removed within 24 hours	Safe, clean & sustainable	80%	80%
219b	% of conservation areas with an up to date character appraisal	Safe, clean & sustainable	28%	21.4%
225	Actions against domestic violence checklist	Safe, clean & sustainable	63.6%	63.6%
64	Private dwellings - returned to occupation	Affordable housing	12	9
66a	Proportion of rent collected	Affordable housing	99.20%	99.11%
66b	Rent collection and arrears recovery: % of tenants with more than 7 weeks rent arrears	Affordable housing	1%	0.94%
66c	Rent collection and arrears recovery: % of tenants who have had Notices Seeking Possession served	Affordable housing	2%	3.89%
66d	% of tenants evicted as a result of rent arrears	Affordable housing	0%	0.02%
78a	The average time taken to process new claims in days	Affordable housing	14	16.86
78b	The average time taken to process a change in circumstances in days	Affordable housing	7	5.93
79a	The % of cases processed correctly	Affordable housing	100%	99.20%

BVPI	Description	Corporate Priority	Previous Year	
			07/08 Target	07/08 Actual
183b	Average length of stay in hostels	Affordable housing	26	18.50
202	Number of rough sleepers	Affordable housing	0	0
212	Average time to re-let local authority housing	Affordable housing	35 days	41 days
213	Housing advice service: number of preventing homelessness cases per thousand households	Affordable housing	1	1
63	Energy Efficiency of local housing stock	Healthy living	65	64
184a	Local authority homes which were non-decent at beginning of the year	Healthy living	8%	11%
184b	Change in proportion of non-decent homes in the year	Healthy living	33%	12%
2a	The level of the Equality Standard for Local Government to which the authority conforms	Access to quality services	2	1
2b	The duty to promote race checklist score	Access to quality services	100%	63.0%
3	Satisfaction with the local authority	Access to quality services	n/a	n/a
4	Satisfaction with complaint handling	Access to quality services	n/a	n/a
8	The percentage of invoices for commercial goods or services paid on time	Access to quality services	99%	98.43%
9	The % of council tax collected in the year	Access to quality services	99%	98.82%
10	The % of Non Domestic Rates collected in the year	Access to quality services	99.1%	99.05%
11a	The % of top 5% earners that are women	Access to quality services	14.2%	21.4%
11b	The % of top 5% earners that are from ethnic minorities	Access to quality services	7.1%	7.1%
11c	The % of top 5% earners who have a disability	Access to quality services	14.2%	7.1%
12	The average number of days sick per member of staff	Access to quality services	8.29	9.05
14	The % of staff retiring early as a % of the total workforce	Access to quality services	0%	0.0%
15	The % of people retiring on the ground of ill health as a % of the total workforce	Access to quality services	0%	0.36%
16a	The % of staff with disabilities	Access to quality services	8.4%	5.50%
16b	% of the economically active population in the local authority area who have a disability	Access to quality services	n/a	11.48%
16x	16a/16b x 100	Access to quality services	n/a	47.90%
17a	The % of Staff from ethnic minorities	Access to quality services	1.2%	0.59%

BVPI	Description	Corporate Priority	Previous Year	
			07/08 Target	07/08 Actual
17b	% of the economically active population in the local authority area who are from an ethnic minority	Access to quality services	n/a	1.2%
17x	17a/17b x 100	Access to quality services	n/a	0.49%
74a	Tenant satisfaction – overall service with landlord	Access to quality services	n/a	n/a
74b	Tenant satisfaction – overall service with landlord (BME)	Access to quality services	n/a	n/a
74c	Tenant satisfaction – overall service with landlord (non BME)	Access to quality services	n/a	n/a
75a	Tenant satisfaction with opportunities for participation	Access to quality services	n/a	n/a
75b	Tenant satisfaction with opportunities for participation (BME)	Access to quality services	n/a	n/a
75c	Tenant satisfaction with opportunities for participation (non BME)	Access to quality services	n/a	n/a
76b	Number of fraud investigators per 1000 caseload	Access to quality services	0.35	0.37%
76c	Number of fraud investigations per 1000 caseload	Access to quality services	40	40
76d	No. of prosecutions & sanctions per 1000 caseload	Access to quality services	9	6.37%
79bi	% of overpayments recovered against % deemed recoverable	Access to quality services	71.00%	69.88%
79bii	% of overpayments recovered against % overpayment debt outstanding at beginning of year, plus overpayments identified during year	Access to quality services	35%	30.26%
79biii	Housing Benefits overpayments written off as a percentage of the total overpayment debt outstanding at beginning of year, plus overpayments identified during year	Access to quality services	4%	6.03%
80	Overall satisfaction with the Benefits Service	Access to quality services	n/a	n/a
89	Satisfaction survey – cleanliness of streets/relevant land	Access to quality services	n/a	n/a
90a	Satisfaction survey – waste collection	Access to quality services	n/a	n/a
90b	Satisfaction survey – recycling facilities	Access to quality services	n/a	n/a
111	Satisfaction survey – processing planning applications	Access to quality services	n/a	n/a
119a	Satisfaction with cultural and recreational facilities – sport and leisure facilities	Access to quality services	n/a	n/a
119d	Satisfaction with cultural and recreational facilities – theatres and concert halls	Access to quality services	n/a	n/a
119e	Satisfaction with cultural and recreational facilities – parks and open spaces	Access to quality services	n/a	n/a

BVPI	Description	Corporate Priority	Previous Year	
			07/08 Target	07/08 Actual
156	The % of authority Buildings open to the public in which all facilities are suitable for people with disabilities	Access to quality services	100%	100%
226a	Advice & guidance services: total expenditure (external organisations)	Ambitions & citizenship	£56,610	£60,840
226b	% of money spent on advice and guidance services: CSL quality mark	Ambitions & citizenship	100%	100%
226c	Total amount spent on advice and guidance direct provision	Ambitions & citizenship	£33,167	£37,609

### **Notes**

<sup>1</sup> This is the district council quartile attained by Babergh in 2006/07. N.B. Quartile figures are based on the latest available audited data unless otherwise stated [Source: Audit Commission, December 2006]. . Audited comparator data for 2007/08 will not be available until December 2008.

<sup>2</sup> Figures based on latest audited data for district authorities 2006/07.

### **Code of Practice on Workforce Matters**

The Local Government Act 1999 requires the authority to state and certify that any contracts awarded during the past year which involved a transfer of staff comply with the requirements in the Code of Practice on Workforce Matters in Local Authority Service Contracts.

During 2006/07, Babergh District Council did not award any contracts that involved a transfer of staff.