



NHS Suffolk
Rushbrook House
Paper Mill Lane, Bramford
Ipswich
IP8 4DE

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6 May 2010

Dear Colleague,

NHS Suffolk, Suffolk Community Healthcare, Suffolk Mental Health Partnership Trust, Ipswich Hospital, West Suffolk Hospital and the East of England Ambulance Service invite you to our 2010:

**Community Conversations
“Tell Us Your Health Story”
Your Health and Healthcare in the last year**

**Trimley Sports and Social Club,
High Road, Trimley St Martin, Felixstowe, Suffolk IP11 0RJ
Thursday 17 June 2010**

12.45 (lunch and registration) for 1.30pm until 4.30pm

OR

**Large Cooper Hall, Red Lodge Millennium Centre,
Lavender Close, Red Lodge, Bury St Edmunds, Suffolk IP28 8TT
Thursday 24 June 2010**

12.45 (lunch and registration) for 1.30pm until 4.30pm

Following our successful ‘Listen Again’ Community Conversation events in 2009, we are inviting people to tell us their health and healthcare stories from over the past year this coming June. This may involve both good and bad experiences about your lifestyle, or visits to an optician, dentist, pharmacist, GP, minor injuries unit and / or hospital(s).

Like last time, NHS representatives from our organisations will be there to listen, so you will have the opportunity to tell your stories in groups of two or three people. Then, in larger groups, you will have the chance to tell us more on the themes of Dignity & Respect, Family & Carers, Keeping Well, and Working Together.

Your views do help us to improve and change. So we will tell you about progress we have made on the issues you raised at the Community Conversations in 2009.

As before, we will provide lunch (12.45 – 1.30pm) and plenty of tea and coffee.

Please let us know if you are coming in advance so we can ensure the right numbers are catered for, and if you have any special requirements to help you take part.

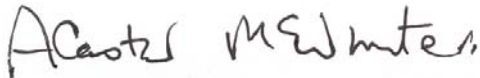
Trimley Sports Centre is accessible by public transport. If you need transport from Newmarket to the Millennium Centre, Red Lodge on 24 June, please let us know by 1 June.

Also, if you will be attending the event with an advocate or interpreter, please say if you would like to come at 12.30 to talk through what will happen during the afternoon.

If you need any further information or would like to talk about arrangements for the afternoon, please contact Anne Spalding, NHS Suffolk Equality and Diversity Officer (01473 770158, anne.spalding@suffolkpct.nhs.uk).

We look forward to your contributions!

Yours sincerely

A handwritten signature in black ink that reads "Alastair McWhirter". The signature is written in a cursive style with a large initial 'A'.

Alastair McWhirter
Chairman of NHS Suffolk



**2010 Community Conversation:
“Tell us Your Health Story”**

Reply Slip

Send to Anne Spalding, Rushbrook House, Paper Mill Lane, Bramford, Ipswich IP8 4DE
anne.spalding@suffolkpct.nhs.uk (01473 770158)

Name

Representing (if appropriate)

Address

Phone e-mail

I will attend the Community Conversation at **Trimley** on **Thursday 17 June 2010**

OR

I will attend the Community Conversation at **Red Lodge** on **Thursday 24 June 2010**

Dietary Requirements:

Interpreting Requirements:

Access needs:

I require transport from Newmarket to Red Lodge on 24 June

I would like to come early with an advocate / interpreter