

REVISED APPENDIX 1 TO PAPER G114

Latest version of basket –8th October 2007**PROPOSED BASKET OF PIs**

BVPI	Description	
12	The average number of days sick per member of staff	Access to services
184a	Local authority homes which were non-decent at beginning of the year	Healthy living
82ai	The % of total tonnage of waste arising which has been recycled	Safe, clean sustainable
82bi	The % of total tonnage of waste arising which has been sent for composting	Safe, clean sustainable
84b	Household waste collection % change per head of population	Safe, clean sustainable
109a	The % of major planning applications determined in 13 weeks	Safe, clean sustainable
109b	The % of minor planning applications determined in 8 weeks	Safe, clean sustainable
109c	The % of other planning applications determined in 8 weeks	Safe, clean sustainable
204	Planning Appeals allowed against the authority's decision to refuse a planning application	Safe, clean sustainable
66a	Proportion of rent collected	Affordable housing
78a	The average time taken to process new claims in days	Affordable housing
78b	The average time taken to process a change in circumstances in days	Affordable housing
9	The % of council tax collected in the year	Access to services
10	The % of Non Domestic Rates collected in the year	Access to services
79bi	The % of benefits overpayments recovered against % deemed recoverable	Access to services
212	Average time to re-let local authority housing	Affordable housing
126a	The % of domestic burglaries per 1,000 households (check)	Safe clean sustainable
127b	The % of robberies per 1,000 population (check)	Safe clean sustainable

LPI	Description	
9	No. of homes adapted to meet the needs of older or disabled people	Healthy living
12a	% capital expenditure achieved on the housing revenue account	
12b	% capital expenditure achieved on the housing general account	
New	% of planning decisions determined as delegated items	To be determined
18	The % of telephone calls answered at point of contact	Access to services
19	Average time elapsed before a telephone call is answered	Access to services
New	Customer service satisfaction (monthly)	Access to services
41	The cumulative total number of affordable units of accommodation in the affordable housing programme between 2004 and 2009:	
	(a) completed units	Affordable housing
	(b) units in development	Affordable housing
	(c) units with planning permission	Affordable housing
	(d) units in the development pipeline	Affordable housing
42	The number of formal homelessness presentations	Affordable housing

* The definitions of these PIs have been revised to reflect recent changes in policy.

Notes

Of the 27 Key Performance Indicators suggested for inclusion in the basket at this stage, 9 fall under the specific remit of Overview & Scrutiny (Stewardship) Committee and 18 fall under the specific remit of Overview & Scrutiny (Community Services) Committee. The total number of performance indicators currently monitored by each committee is 63 and 91 respectively.

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