



**Hartismere House**  
**Noyes Avenue**  
**Laxfield**  
**Woodbridge**  
**Suffolk**  
**IP13 8ED**  
**Telephone: 01986 798385**

- Location:** These properties are located in the village of Laxfield.
- Amenities:** Walking distance to the village shop. There are two pubs and a church in the village and a local bus service which takes you to Halesworth, Beccles, Framingham and Diss. Diss is on the main London to Norwich train line.
- Number of properties:** 22 Flats and 12 Bungalows.
- Accommodation:** Each flat has its own front door off a communal corridor leading into a small hall, living room, one bedroom (some doubles) and a bathroom (some have baths and some showers).  
The heating is provided by night storage radiators and each property has TV and telephone sockets.  
In the communal building there is a laundry, lounge and refreshment making facilities available.  
A guest room is available for friends and family to stay when visiting.
- Social Activities:** Coffee mornings and lunch clubs are held. There is a once a month over 60's lunch.  
Holy Communion on the 4th Thursday in the month.  
Church of England attend 3<sup>rd</sup> Sunday of each month.  
Music and tea every Thursday 2pm till 4pm. Knit and natter 1<sup>st</sup> Monday of the month 2pm. Some tenants gather in the common room during the afternoons for a cup of tea and chat.  
Hearing Aid and maintenance clinic once a quarter  
Chiropodist every 8 weeks on Fridays.

**Sheltered Housing Officer:**

There is a Sheltered Housing Officer (SHO) who is available to call on you during working hours.

Whenever the SHO is off duty or unavailable, the alarm system is switched to the community alarm call centre, where an operator will talk to you if you need assistance.

A Sheltered Housing Officer is responsible for enabling tenants to live independently, making a daily visit or call to check the welfare of tenants, the health and safety of the buildings, weekly/monthly checks and various other tasks.