

LICENSED PREMISES



FIRST PRINCIPLE

norfolk.police.uk/firstprinciple
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Top Tips

Train Staff – make them aware of your security standards and how to act when criminal activity occurs.

Check the physical Security of your Premises

Check Alarms and CCTV systems work properly and that cameras are positioned correctly.

Make sure your external lighting is working and effective.

Check your card payment system secure?

PREVENT CRIME

PROTECT COMMUNITIES



NORFOLK
CONSTABULARY
Our Priority is You



SUFFOLK
CONSTABULARY



Security should be a high priority for your restaurant or pub. Make sure that you have good physical security measures and that employees know how to operate them.

Emphasise security in all staff training and make sure the employees know how to behave in an emergency.

Everyone can contribute to a safer environment by noticing who is coming and going, watching how customers are behaving, and generally being on the lookout for trouble.

Check your alarm is working properly and all your doors and windows are secure. All doors and windows should be monitored by the alarm system.

Check that doors and windows lock securely, and consider upgrading locking hardware if needed.

If your safe isn't time delayed, you may also consider upgrading. This type of safe is basic protection against robbery.

If you have CCTV, check that the location of cameras is suited to any new layout of your premises. CCTV can deter criminals and also help you monitor for employee theft. Check out our Commercial CCTV Guide.

Do you have good exterior lighting. A well-lit property deters thieves and vandals. If you have a loading dock or back door for deliveries, make sure this area is well lit and has motion-triggered lighting and cameras. Perhaps install a peephole on the back door for extra protection.

Make sure that your network firewalls are as secure as they can be to ensure secure card transactions and keep your software up to date for the best protection.

The [Payment Card Industry \(PCI\)](#) offers guidelines for security credit card handling and updates on the latest data security news.

Get to know your local police officer and let them know your business routines. Pass on any intelligence you may come across

Whilst robberies are rare it is worthwhile considering what actions you can take. When opening and closing always schedule employees to work in pairs. If a criminal does break in, your policy should be that everyone cooperates absolutely and hands over the money without question.

[Check out these documents on our Web site under the advice section A – Z of Crime Prevention or use the links provided.](#)

[Commercial CCTV](#)

[Reporting Suspicious Behaviour](#)

[Small Business Security Self-Assessment](#)

[Robbery Advice](#)

Alternatively use this QR code

