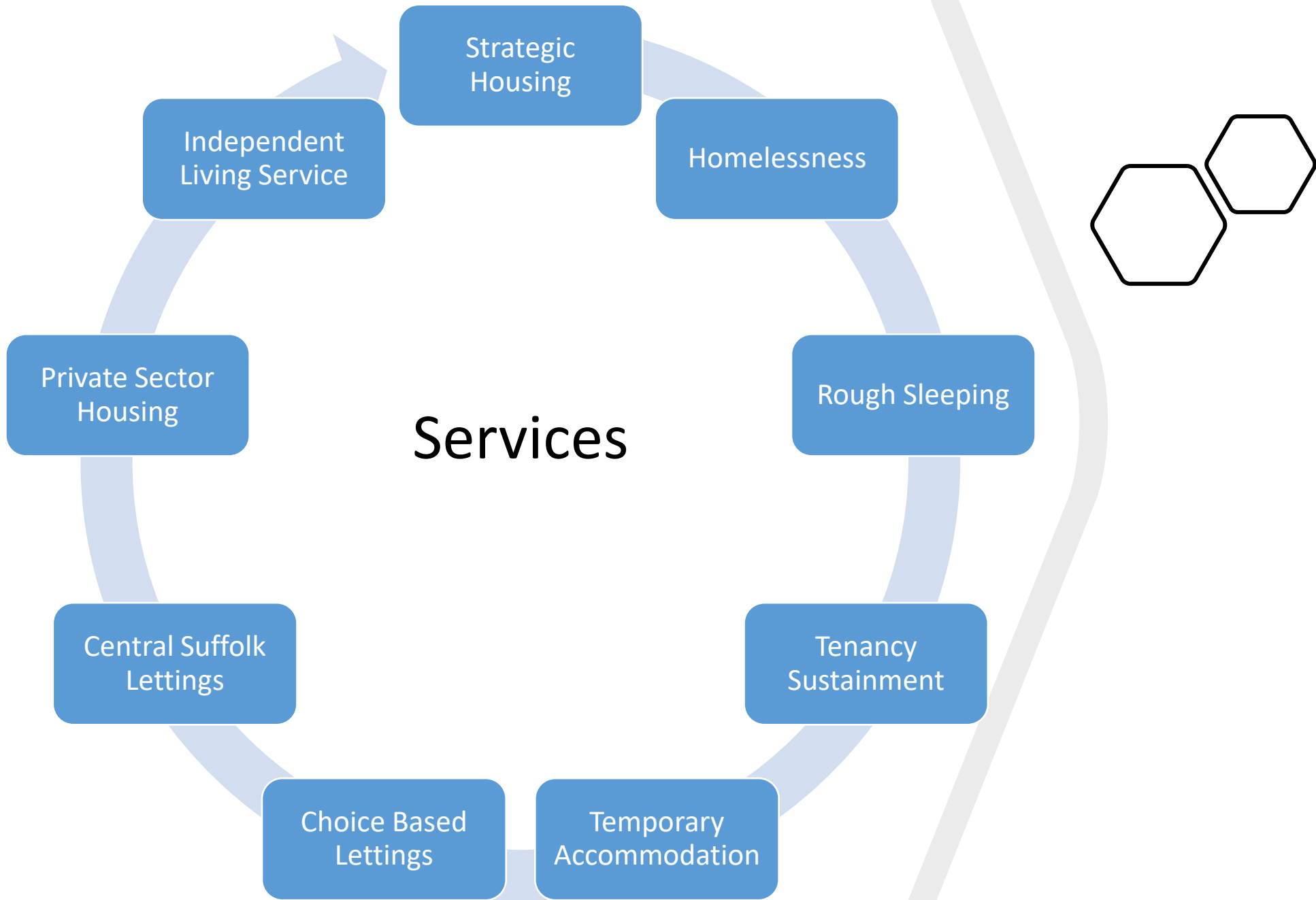




# Housing Solutions Service Delivery Plan 2023-24





# Housing Solutions Service Overview

## Housing Solutions

- Homelessness
- Homeless Prevention
- Duty to Refer
- Central Suffolk Lettings
- Homeless Reduction Strategy
- Cold Weather Fund and SWEP

## Accommodation and Support

- Temporary Accommodation
- Tenancy Support
- Business Support
- Resettlement

## Strategic Housing

- Affordable Housing Delivery
- Community Land Trusts
- Gypsy and Travellers
- Homes and Housing Strategy

## Central Suffolk Lettings

- Lettings Service – Private Landlords
- Guaranteed Rent Scheme
- Private Sector Leasing
- Resettlement Support
- Tenancy Support

## Supported Lettings

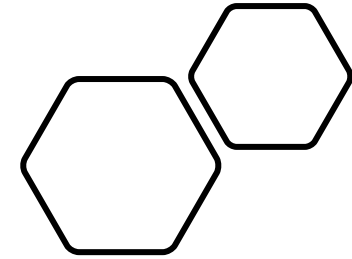
- Targeted Support for former rough sleepers
- Rough sleeper outreach service
- Rough sleeper in reach service
- Co-ordinator for outreach services at West Suffolk

## Choice Based Lettings

- Gateway to Homechoice
- Housing Register
- Allocations and VOIDS
- Nominations agreements
- Local Lettings Plan

## Independent Living Service & Grants

- **Manage Private Sector Housing grants / loans**
- **Bid for Government funding**
- **Collaborate directly with applicants to support them applying for a Disabled Facility Grant (DFG) or a Minor Adaptation Grant (MAG)**
- **Conducting means testing**
- **Advice to applicants on other available options including charitable support**
- **Liaison with Occupational Therapists & Suffolk County Council**
- **Survey properties and design adaptations**
- **Issue specifications, tender and appoint contractors. Also supervise contractors**
- **Inspect completed works**



## Private Sector Housing

- **Licensing of Houses in Multiple Occupation**
- **Deal with complaints about housing conditions**
- **Impact days with Suffolk Fire Service**
- **Ensure minimum Energy Efficiency Standards in private rented properties**
- **Energy Efficiency Standards Enforcement**
- **Housing Health Safety Rating System**
- **Renovation Grants and Loans**
- **Empty Homes**

# Housing Solutions

- Early Upstream Prevention
- AdviceAid implementation
- Develop a new homelessness and rough strategy.
- Service Review

## Service Demand in 1 April 2022- 31 March 2023



### No of Homeless Applications

- BDC 623
- MSDC 586
- BMSDC 1209



### No of Preventions & Reliefs:

- BDC 186
- MSDC 207
- BMSDC 393



### No of Tenancy Support provided:

- BDC 226
- MSDC 201
- BMSDC 427

## Choice Based Lettings

- CBL service redesign
- Health Check of

## Gateway Homechoice

- Service Review

### Service Demand in 1 April 2022- 31 March 2023



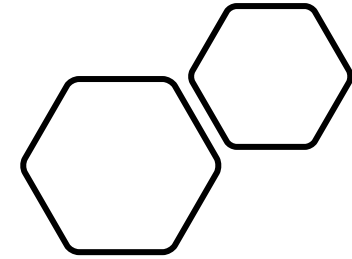
#### No of Housing Register Applications

- BDC 1485
- MSDC 1668
- BMSDC 3153



#### No of Relets

- BDC 216
- MSDC 233
- BMSDC 449



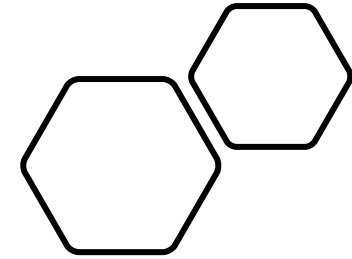
## Strategic Housing

- Housing Supply review and monitoring
- GIS Mapping Housing Need
- Older Persons Development Strategy
- Service Review

**Service Demand in 1 April 2022- 31 March 2023**



**Supported 3 Community Land Trusts**



# Private Sector Housing

- Implementation of Housing Enforcement Policy.
- Empty Homes
- Service Review

## Service Demand in 1 April 2022- 31 March 2023



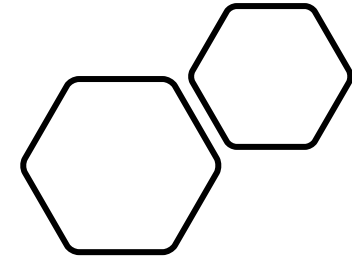
### No of Empty Homes Renovation Grant

- BDC 139
- MSDC 159
- BMSDC 293



### No of Minor Adaptation Grants

- BDC 73
- MSDC 62
- BMSDC 135





# Temporary Accommodation

- Temporary Accommodation Strategy
- Temporary Accommodation Placement Policy
- Temporary Accommodation Acquisition Policy
- Service Review

## Service Demand in 1 April 2022- 31 March 2023



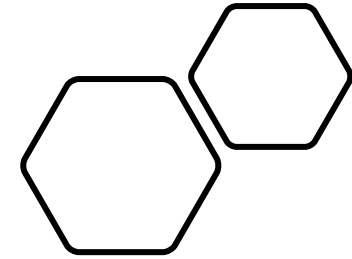
### No in Temporary Accommodation

- BDC 165
- MSDC 164
- BMSDC 329



### No of Move on from Temporary Accommodation

- BDC 44
- MSDC 65
- BMSDC 109



# Independent Living Service

- Minor Adaptation Grant Review
- Service Review

## Service Demand in 1 April 2022- 31 March 2023



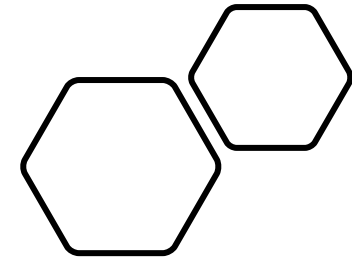
### No of Minor Adaptation Grants

- BDC 73
- MSDC 62
- BMSDC 135



### No of Disabled Facilities Grant (DFG)

- BDC 4
- MSDC 13
- BMSDC 17



# Central Suffolk Lettings

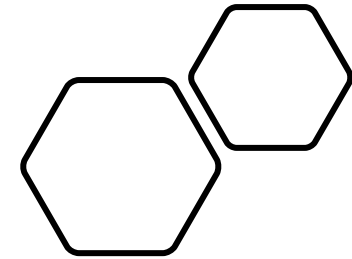
- Review the future of CSL
- Service Review

Service Demand in 1 April 2022- 31 March 2023



No of Tenancies under CSL

- BDC 49
- MSDC 30
- BMSDC 79



Central  
**Suffolk**  
Lettings