

The premises licence holder shall ensure that all members of staff shall undertake suitable and sufficient training in respect of licensing law, offences in relation to prohibited sales and good practice in relation to promotion of the licensing objectives. Training records shall be accurately and legibly maintained and produced upon demand to an authorised officer of the Police or Licensing Authority. Refresher training shall be undertaken at least once every 12 months, with any new member of staff to be trained within six weeks of taking their position and prior to undertaking any direct duties in relation to the sale or supply of alcohol.

The premises licence holder shall ensure that a member of staff shall be available to download CCTV footage/images and provide copies to the Police and an authorised officer of the Licensing Authority upon demand and in any event within 24 hours of any such request.

CCTV shall cover all internal areas of the licensed premises to which the public have access, together with all entrances, exits and car park. Images shall be retained for a minimum period of 31 days. It should be noted that any retention, use or disclosure of personal information captured on CCTV must be carried out in line with data protection principles.

Suitable signage shall be displayed and maintained on the licensed premises advising customers that CCTV is in operation.

An incident book shall be operated and maintained on the licensed premises to record all instances of crime and disorder related incidents and which shall be made available to the Police and an authorised officer of the Licensing Authority on demand.

High value alcoholic drinks shall be stored/displayed behind the counter to promote the prevention of crime and disorder.

The premise licence holder shall ensure all fire extinguishers are visible and maintained ready for use in the event of a fire.

The premise licence holder or a nominated representative shall be available during opening hours to receive and respond to any nuisance related complaints.

The premises licence holder shall adopt a 'Challenge 25' proof of age scheme. The premises licence holder shall operate a requirement for the production of a passport, UK photocard driving licence or PASS accredited photocard, where the individual requesting the supply of alcohol appears to be under the age of 25.

There shall be no adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

All internal areas and external areas shall be monitored by staff on duty whilst the premises are being used for licensable activities.

The premises licence holder shall ensure that adequate provision is made for the collection and disposal of waste and litter at the licensed premises

Lighting and emergency lighting shall be installed and maintained so as to ensure that good levels of visibility are maintained whilst the premises are being used for licensable activities and the public are on the premises. External lighting should be of such specification and positioning so as to meet this objective without causing any public nuisance by light pollution.

The premises licence holder shall take all reasonable steps and precautions to minimise the risk of disturbance or nuisance to local residents caused by events or attendees at the licensed premises (whether through people noise, entertainment noise, vehicular noise, waste disposal, event set-up or breakdown, littering or noxious odour).

Waste from the licensed premises shall be removed in a timely manner (outside of the hours between 11pm and 7am) to an appropriate waste disposal facility, so as to minimise the risk of public nuisance.

There shall be no restrictions to hotel residents or their bona fide guests for the supply of alcohol or late-night refreshment on the premises provided payment is debited to the room number of a guest residing there and paid as part of their bill on check-out.