



Our Plan for Babergh

A more resilient and sustainable future

2023-2027

2025-26 Quarter Q1 Performance Report Babergh District Council

The period covered by this report is April to June 2025

This plan sets out how the Council is *'Helping to provide thriving and resilient communities'* through the following themes.

Revitalised & Improved Environment

Thriving Economy

Resilient Communities

These themes are delivered through the principles set out in

Our approach

Status Symbol Key



Target Met



Warning (near not meeting target)



Alert (target not met)



Data only



Awaiting data



Our Approach

- Delivering good quality core council services
- Providing open and honest leadership
- Putting sustainability at the heart of everything we do
- Continuing to listen to you and work in partnership on the things that matter most to you
- Ensuring Babergh District council is a financially viable organisation now and for the future
- Supporting and empowering you to design and delivery community-based solutions to local issues
- Influencing others to ensure you have local access to all the services and facilities that you need to be able to live well
- Working in partnership and cooperation with all our communities, the local voluntary sector, our partners across the public sector and our local businesses to tackle the challenges we face.

Our Approach				
Actions				4
Risks	6	6	0	
KPIs	0	3	7	7

See front cover for key







During the quarter

- April 25 – Agreement to sell Council owned land at Hadleigh (A1071 Roadside)
- June 25 – Review of the Housing Revenue Account (HRA) Quarter Four Financial Outturn.







Performance Indicators for Our Approach


Corporate Services

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Average number of calls received per day	527	510	457	544	547		



Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Average time taken to answer calls (seconds)	49	35	63	96	124	105	Specific events in April created a higher than normal response time, however May was 69 seconds and June 82 seconds, both well within target
	Percentage of overall calls abandoned	6%	4%	6%	10%	12%	10%	As above, April missed the target however both May and June are within target.
	Digital Transaction - Chatbot sessions	2,797	2,266	1,200	3,134	2,843		
	Number of compliments received	54	55	54	57	38		
	Number of Stage 1 complaints received	284	338	280	341	283		
	Average daily visits to the Babergh Council website (values prior to Q2 24/25 are for the combined authorities)	5,088	2,232	2,308	2,369	2,285		

Finance and Procurement


Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Payment Performance - % of invoices paid within 30 days (Babergh)	78.62%	80.71%	89.21%	79.9%	88.35%	90%	
	Average time taken to process new claims and changes to claims in days (Babergh) YTD	6.07	5.46	4.66	2.87	4.52	10	
	Average time taken to process new claims in days (Babergh) YTD	17.08	17.69	13.11	12.06	15.73	24	
	Average time taken to process changes to claims in days (Babergh) YTD	5.21	4.48	3.46	2.21	3.82	7	
	The level of Local Authority Error overpayments as a % of all housing benefit paid (Babergh) YTD	0.05%	0.04%	0.04%	0.04%	0.02%	0.48%	
	Council Tax % of total raised collected in year (Babergh cumulative) YTD	28.97%	56.13%	83.46%	98.1%	28.9%	25%	

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Business Rates % of total raised collected in year (Babergh cumulative) YTD	26.94%	57.52%	84.51%	98.33%	28.91%	25%	




HR and Organisational Development

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Average number of days sickness per full time equivalent staff (Actual for Quarter)	2.41	2.95	2.63	0.81	0.76		
	Average number of days sickness per full time equivalent staff (Cumulative)	2.41	5.36	7.98	8.79	0.76		

Place

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Employer Supported Volunteering (ESV): No of staff using their ESV policy	10	44	18	9	13	10	

Actions to delivery Our Approach in Babergh

Action Code	Action Title	Progress	Managed By	Assigned To	Notes & History Latest Note
AP_SLTC_49 B&81MS	CIFCO Business Plan		Emily Atack; John Ward; Richard Winch		Business case approved by Council in July 2024
AP_SLTC_53 B	Partnership working		Dee ORourke		This is business as usual activity that will continue to evolve as we move through LGR.
AP_SLTC_58 B	Technology to improve service delivery		Alastair McCraw;		

Action Code	Action Title	Progress	Managed By	Assigned To	Notes & History Latest Note
			Deborah Saw; Sara Wilcock		
AP_SLTC_60 B	Attracting and retaining our staff.	<div><div>100%</div></div>	Tom Barker; Kathy Nixon; Deborah Saw	Tom Barker	The People plan has been 'being delivered'. It will be recast at some point to recognise the impact of LGR but this particular action is complete.



Revitalised & Improved Environment

- Tackling and mitigating the impacts of climate change
- Reducing council and district carbon emissions
- Increasing tree planting and habitat restoration
- More insulated and energy efficient buildings
- Supporting delivery of local community energy projects
- Zero tolerance of fly-tipping
- Enabling greater re-use and recycling
- Promoting greener and healthier forms of travel
- Protecting and enhancing our natural landscape and our wildlife habitats; increasing biodiversity and nature recovery




Revitalised & Improved Environment				
Actions				9
Risks	0	1	0	
KPIs	0	0	3	9

See front cover for key









Performance Indicators for Revitalised & Improved Environment

Climate Change and Biodiversity

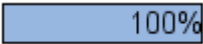
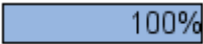





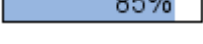
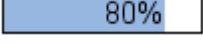
Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Trees planted as part of green canopy (Babergh)	0	0	25	78	0		

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Hedgerows Planted through the planting scheme (Babergh)	0	0	0	735	0		
	Wildflower seed distributed in sqm (Babergh)	0	0	0	0	0		No applicants for wildflower seed this period
	Meadow management in sqm (Babergh)	68,156.9	68,156.9	72,182	72,182	68,156.9		

Operations

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Kerbside collections Success Rate (Babergh)	99.94%	99.95%	99.95%	99.95%	99.95%	99.98%	
	Garden waste subscribers (Babergh)	18,116	18,300	18,156	18,245	18,423	18,709	
	Business waste customers (Babergh)	890	894	902	891	888		
	Number of fly-tipping Incidents (Babergh)	95	96	108	129	101		
	Number of Communities Involved with Community Energy (Babergh)			4	5	5		Workshop held on July 7th with Councillors to discussion developments for 2025/26
	KG of Black Bin Waste per Household (Babergh) Cumulative	108.41	230.39	339.06	464.16	112.8	117	
	Total Waste Recycled % (Babergh) excluding Garden Waste Cumulative	20.75%	20.33%	21.48%	21.44%	22.09%		
	Garden Waste % of Total Waste (Babergh) Cumulative	27.59%	24.78%	23.38%	19.83%	22.34%		

Actions to deliver Revitalised and Improved Environment

Action Code	Action Title	Progress	Managed By	Assigned To	Notes & History Latest Note
AP_SLTC_02 B	Community transport delivery		Tom Barker	Katherine Davies	helped/supported CTO's with a range of grants an initiatives
AP_SLTC_10 B	Renewable energy position statement		Tom Barker; Sallie Davies		Position statement agreed at Full Council meetings
AP_SLTC_11 B	Decarbonisation Fund		Deborah Fenton	Deborah Fenton	Wave 3.3 was successful and we are upgrading 170 properties across the districts.
AP_SLTC_19 B	Tree for Life Scheme relaunch		Mark Emms	Nick Christo	Complete for 2024/25
AP_SLTC_20 B	Biodiversity Action Plan actions		Tom Barker	Jonathan Ward	Delivery of actions complete for 2024/25, next action plan in development
AP_SLTC_4B	Insulation programme		Deborah Fenton	Richard Spencer	Insulation programme forms part of Capital works programme and is an ongoing project based on the findings from stock condition surveys.
AP_SLTC_59 B	Solar roof scheme		Emily Atack; Tom Barker		Complete
AP_SLTC_6B	Listed Building Consent Order for energy efficiency & Local Development Order		Sallie Davies; Philip Isbell		
AP_SLTC_16 B&8MS	EPC for Council Properties (Level C by 2028)(Commercial & Operational)		Emily Atack; John Ward; Richard Winch	Ben Forsdick	35 properties require an EPC, Of these 13 currently do not have an EPC, Of the 22 that have an EPC 20 are within date, Of the 20 that are within date 16 are a Level A to C. For MSDC 46% of those properties that require an EPC are at a Level C or better



Thriving Economy

- Prioritising and promoting the green economy
- Championing solutions to retrofitting & renewable energy
- Promoting higher paid, higher skilled, sustainable jobs for all
- Creating the conditions for start-ups & social enterprises to flourish
- Supporting local businesses
- Attracting inward investment and responsible tourism to our towns and villages
- Ensuring access to the infrastructure your communities need to thrive
- Increasing opportunities to learn new skills, particularly those in green technology sectors

Thriving Economy				
Actions				3
Risks	3	0	1	
KPIs	2	0	3	7








See front cover for key

Performance Indicators for Thriving Economy


Operations



Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	% of premises rated 5 star for food safety (Babergh)	86.48%	86.49%	86.58%	86.96%	87.78%	85%	
	% of pass/satisfactory sampling results (Food) (Babergh)	100%	100%	100%	86.36%	100%		

Place

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Town centre vacancy rate - Hadleigh	13.00%	09.00%	07.00%	07.00%	06.00%	15.00%	
	Town centre vacancy rate - Sudbury	7.00%	7.00%	7.00%	7.00%	9.00%	15.00%	
	Assets of Community Value: Total Quantity			19	18	14		
	Section 106: Amount of funding allocated in Babergh	£123,815.00	£43,518.49	£83,595.12	£12,382.00	£0.00		
	Rural England Prosperity Fund Grants - Number of Organisations in Babergh who have received support	1	8	8	23	1		New REPF Business Grants Scheme was launched on 10th June 2025. The target for number of businesses supported throughout the year has been based on the total value of funding available divided by the average grant value of grants dispersed for the previous 2 years of the scheme.
	Groundwork East Engagement in Babergh - Actual number of businesses in receipt of non financial support (cumulative)	13	25	28	34	0	3	Update from Groundworks: "We recognise that it has been a bit of a slow start to this year's delivery programme but we are hopeful that now that grants are available that our support will feed into the delivery of the grants programme in your district. We are also launching a more focused direct email and telephone marketing campaign from the start of next week which we are confident will bring more businesses to us"
	Groundwork East Engagement in Babergh - Actual number of Decarbonisation Plans Developed	10	24	26	34	0	3	

Planning

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Community Infrastructure Levy (CIL) Collected in Babergh	£703,560.56	£771,492.69	£477,218.90	£847,436.77	£343,542.87		

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Community Infrastructure Levy (CIL) awarded / allocated by Babergh Cabinet		£342,500.05	£89,910.65	£338,230.14	£38,679.00		
	Neighbourhood CIL Payments - Babergh	£683,387.87	£0.00	£281,203.81	£0.00	£273,901.00		

Actions to deliver a Thriving Economy in Babergh

Action Code	Action Title	Progress	Managed By	Assigned To	Notes & History Latest Note
AP_SLTC_25 B	Car parking charges	<div><div>100%</div></div>	Mark Emms; Deborah Saw	Nick Christo	New charges introduced from w/c 13th January.
AP_SLTC_22 B	New Economic Development Strategy	<div><div>80%</div></div>	Dee ORourke	Michelle Gordon	The Strategy has been completed and approved by Cabinet. This work will now be rolled out across the Council.
AP_SLTC_24 B	Roadside business centre at Hadleigh	<div><div>80%</div></div>	Emily Atack; John Ward	Lee Carvell	EA - Now agreed a sale which is going through the due diligence process. It was approved by cabinet in 6th May 25



Resilient Communities

- Championing market towns and villages
- Ensuring every part of Babergh is clean and tidy
- Securing the right quality homes, in the right places
- Securing more affordable housing
- Helping those struggling with the high cost of living
- Supporting the development of more neighbourhood plans
- Helping to improve the energy efficiency of listed buildings
- Reaffirming our commitment to the Armed Forces Covenant
- Enabling older people to live independently in their own homes for longer
- Engaging, empowering and enabling communities to find local solutions to local issues
- Improving access to the services and facilities that support thriving communities & the health and wellbeing of our residents

Resilient Communities				
Actions				7
Risks	2	3	0	
KPIs	2	8	25	19

See front cover for key













During the quarter







- April 25 – Authorisation of improvement works for the Depot Transformation Project
- June 25 – Approval of the Community Infrastructure Levy (CIL) expenditure programme

Performance Indicators for Resilient Communities


Housing

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Void repair time in calendar days (Babergh)	45.04	45.35	41.3	45.06	49.86	53	



Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Number of households in temporary accommodation	107	102	105	113	115		
	Number of households where homelessness has either been prevented or relieved	197	165	142	143	145	50	
	Homelessness - Successful Preventions Babergh	74	62	60	59	55	20	
	All placements made by Babergh	84	88	86	97	64		
	Homelessness - Successful Reliefs Babergh	12	15	9	13	8		
	Average Relet time in calendar days of all voids (Babergh)	42.07	60.92	54.75	45.78	52.79	60	
	Overall satisfaction with the service provided by landlord (Babergh)	57%	62%	60%	73%	70%	70.7%	
	Repair completed in last 12 months - satisfaction with overall repairs service from landlord over last 12 months	67%	60%	65%	68%	65%	72.7%	All TSM (Tenant Satisfaction Measure) targets have been recently reviewed with the support of our Tenant Board and Portfolio Holders, to set out our ambition for 2025/26. The implementation of the new job management system, which went live on 1st July 2025, is expected to significantly improve our tenants repairs experience and we will track this through our TSM during the next 12-18 months. We continue to survey our tenants following a repair and use their feedback to inform our improvement actions.
	Repair completed in last 12 months - satisfied with time taken to complete most recent repair after reported	64%	44%	56%	64%	67%	68%	
	Satisfaction that landlord provide a home that is well-maintained	58%	62%	58%	65%	67%	69.6%	
	Satisfaction that landlords provide a home that is safe	70%	70%	72%	73%	79%	75.1%	
	Satisfaction that landlord listens to views and acts upon them (Babergh)	47%	38%	44%	63%	51%	57.7%	









Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Satisfaction that the landlord keeps tenant informed about things that matter to them (Babergh)	60%	64%	66%	76%	72%	68.5%	
	Landlord treats me fairly and with respect (Babergh)	70%	66%	70%	75%	77%	73%	
	Complaint in last 12 months - satisfaction with landlord's approach to complaints handling (Babergh)	24%	17%	30%	55%	40%	33.6%	
	Satisfaction that landlord keeps communal areas clean and well-maintained (Babergh)	42%	66%	59%	68%	69%	63.8%	
	Satisfaction that landlords make a positive contribution to neighbourhoods (Babergh)	51%	48%	47%	62%	61%	58.8%	
	Satisfaction with the landlord's approach to handling ASB (Babergh)	59%	55%	53%	65%	55%	58.5%	

Operations











Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Dangerous Structure Incidents in Babergh (including out of hours)		2	3	3	8		

Place











Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	No. of Community Development annual grants - first time applicants in Babergh					2		New KPI for 2025/26
	WSCSP: Delivery against action plan (Western Suffolk Community Safety Partnership)	85%	83%	87%	94%	82%	100%	The Western Suffolk Community Safety Partnership (WSCSP) has continued to meet and discharge its duties. The partnership continues to progress work



Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
								against the action plan, co-ordinating community safety activity across the WSCSP area at a strategic level to reduce crime and the fear of crime to address the risk, threat and harm to victims and local communities.
	Safer Streets: Delivery against action plan	25%	48%	75%	100%	100%	100%	<p>Following a successful bid to the Home Office, BMSDC alongside partners secured funding from the Safer Streets 5 Fund to support a variety of initiatives to address issues such as Anti-Social Behaviour (ASB).</p> <p>The initiatives are now complete, however due to successfully securing match funding the Youth Diversionary activities will continue until the end of September 2025</p>
	ASB casework: New Babergh cases reviewed by community safety team	75	94	54	58	75		
	ASB multi-agency casework: New Babergh cases received at panel	3	10	3	0	3		
	ASB case review: % of responded to within statutory timeframe	100%	100%	100%	100%	100%	100%	
	Strength and Balance: No. of people completing 12-week programme in Babergh	8	7	5	10	25	6	
	Holiday Activities: % of children that had improved mental health in Babergh	82%	60%	93%	50%	83%	70%	
	Youth Social Prescribing: No. of young people receiving preventative coaching & mentoring support in Babergh	94	53	112	193			Awaiting data from Third Party provider
	Youth Social Prescribing: % of participating young people that reported improved wellbeing	66%	94%	50%	58%			Awaiting data from Third Party provider

Planning

Status	PI Name	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	Planning: Percentage of Babergh major planning applications decided on time	100%	100%	100%	100%	100%	60%	Two majors determined.
	Planning: Percentage of Babergh non-major planning applications decided on time	95.3%	95.5%	96.1%	93.7%	94.27%	70%	223 non-majors determined, with 208 being in time.
	Planning: Percentage of Babergh major planning applications overturned on appeal (district matters)	13%	0%	0%	0%	0%	10%	
	Planning: Percentage of Babergh non-major planning applications overturned on appeal (district matters)	2.3%	2.3%	2%	1.3%	0%	10%	
	Planning: BDC Dwelling Permissions	12	17	8	39	28		
	Neighbourhood Plans Adopted in Babergh	20	21	22	24	24		
	Number of Babergh Neighbourhood Plans where examiner's report published	1	1	2	1	1		Hitcham
	Number of Babergh Neighbourhood Plans where Regulation 14 consultation underway	2	3	1	0	0		
	Number of New Area Designations in Babergh (Neighbourhood Plan area agreed)	0	0	1	1	0		
	Total Babergh Neighbourhood Plans in progress (cumulative)	37	37	38	39	39		



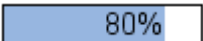
Babergh Housing Regulator Indicators

Status	PI Name	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Current Target	Latest Note
		Value	Value	Value	Value	Value		
	% Gas Safety Checks Valid	99.13%	99.52%	99.78%	99.82%	99.69%	99%	
	% Fire Safety Risk Assessments Carried Out	100%	100%	100%	100%	100%	100%	
	% of Required Asbestos Safety Checks Carried Out	100%	100%	100%	100%	100%	100%	
	% of Water Safety Checks Carried Out	100%	100%	100%	100%	100%	100%	
	% of Lift Safety Checks Carried Out	100%	100%	100%	100%	100%	100%	
	Number of stage two complaints received per 1,000 homes	2.56	4.26	4.55	3.12	3.41		
	Number of stage 1 complaints per 1000 homes owned (Babergh)	22.75	30.15	21.05	26.74			
	Proportion of stage two complaints responded to within the Housing Ombudsman's Complaint Handling Code timescales	44.44%	75%	75%	90.9%	100%	85%	
	Proportion of stage one complaints responded to within the Housing Ombudsman's Complaint Handling Code timescales	27.5%	40%	68.91%	59.57%		85%	
	ASB cases relative to size of landlord (Babergh)	28.22	8.53	6.82	6.82	5.69		
	Number of anti-social behaviour cases that involve hate incidents opened per 1,000 homes	0.28	1.42	0	0.28	0		
	% Homes that do not meet decent homes standard					17.07%	1%	In relation to our decency levels, we wanted to highlight that throughout the last year we have undertaken a full stock condition survey and therefore have a much more accurate

Status	PI Name	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Current Target	Latest Note
		Value	Value	Value	Value	Value		
								understanding of the condition of our homes at an individual property level than as reported in previous submissions. In line with wanting to be completely transparent with the Regulator, we have reported the decency figures as they relate to the most recent findings of our stock condition surveys as at the end of March 2025. In line with the decent homes guidance, those properties where we have been refused access by our tenants, we have counted these as decent until we are able to gain access or the properties become void. Please be assured, this data will be informing our asset management strategy and asset investment programme enabling us to bring these non-decent homes up to standard in a planned way, mitigating any risks in relation to HHSRS where they are found.
	Proportion of emergency responsive repairs completed within the landlord's target timescale (24hrs)	40.39%	63.84%	50.46%	71.22%	94.9%	95%	
	Proportion of non-emergency repairs completed within target timescale (20 days)	63.65%	30.48%	52.37%	65.52%	66.39%	80%	

Actions to deliver Resilient Communities in Babergh

Action Code	Action Title	Progress	Managed By	Assigned To	Notes & History Latest Note
AP_SLTC_28 B	Grants review	<div><div>100%</div></div>	Dee ORourke; Deborah Saw		
AP_SLTC_34 B	Community emergency response	<div><div>100%</div></div>	Mark Emms; Deborah Saw	Ben Wilding	JEPU continue to support any requests from Town and Parish Councils
AP_SLTC_40 B	Disabled Facilities Grants awarded	<div><div>100%</div></div>	Deborah Fenton	Amma Antwi-Yeboah	
AP_SLTC_42 B	Impact of decisions and policies on veterans	<div><div>100%</div></div>	Sara Wilcock	Jo Hobbs	Equality Impact Assessment (EQIA) guidance and templates updated to include consideration of Veterans. Resident strategy still to be finalised.

Action Code	Action Title	Progress	Managed By	Assigned To	Notes & History Latest Note
AP_SLTC_43 B	Empty homes council tax premiums		Melissa Evans; John Ward; Andrew Wilcock	Melissa Evans	Policy approved and now in place.
AP_SLTC_54 B	New building services system		Deborah Fenton		Restructure now complete, new IT will be in place Feb/March. Improvements being measured using the new governance structure
AP_SLTC_39 B	Further household support		Deborah Fenton; John Ward; Sara Wilcock	Amma Antwi-Yeboah; Sam Lake	The new household support fund is live and the Council Tax support scheme has also continued into 25/26.